



SIM2K[®] Aware

Monitor Your Network's Vital Signs

What is really going on inside all those black and beige boxes that make up your computer network? Is your server running out of disk space? Are people having connectivity problems because their network cables are bad? Why do warning boxes keep popping up on people's screens, then go away? Any of these situations can pose problems for you and your network. Now there's a way to take proactive steps by monitoring your network's vital signs — SIM2K[®] Aware.

Aware provides 24/7/365 monitoring for key elements of your computer network. This includes servers, workstations, firewalls, routers and even printers and other peripherals. A simple software program is loaded onto each device that you wish to monitor, and it reports back to our network center to keep a constant watch over operations and performance. Working with you, we will determine certain threshold levels to designate the severity of potential warnings, which will then alert our Support group, and let them see where the problem is, diagnose what has caused the alert, and take appropriate steps to rectify the situation.

Aware will monitor your network for a variety of functions including:

- Server Backup
- Anti-Virus Definitions
- Connectivity
- CPU Utilization
- Drive Space Utilization
- Swap File Utilization
- Event Log Monitoring
- WAN Monitoring
- Windows Services
- Linux Processes
- HTTP/SMTP/POP3 Services
- Print Spoolers

SIM2K Aware is economically-priced. Monitoring starts at only \$50 per month per device, and comprehensive coverage packages are available to fit any budget. A high-speed Internet connection is required for the service. There is a \$100 installation fee that may be waived for installations of one or more servers with five or more devices being monitored. This is a monitoring service, so it is designed to only report on your network's vital signs, not fix a problem. If you need support from a SIM2K Network Engineer, this is available beyond the monthly monitoring fee. We have a variety of programs available for support, including SIM2K[®] Pinnacle, our monthly subscription service which covers most diagnostic and repair time from our Network Engineer (Aware is included as part of Pinnacle.) Or, discounted blocks of support time are available.

If the health of your computer network is critical to your business, SIM2K Aware provides a way to monitor vital signs and take proactive steps before little problems become a major crisis. Call SIM2K today to sign up for Aware.